



08-28-05 1F PATENT 2194

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicants: Mingte Chen, Anil K. Annadata, Kuang Huang
Assignee: Siebel Systems, Inc.
Title: User Interface for Multi-Channel Communication
Serial No.: 09/823,531 Filing Date: March 31, 2001
Examiner: Li B. Zhen Group Art Unit: 2194
Docket No.: SBL0004US Client Ref. No. SIEB195/01US

Austin, Texas
August 26, 2005

Mail Stop Amendment
Commissioner for Patents
P. O. Box 1450
Alexandria, VA 22313-1450

**INFORMATION DISCLOSURE STATEMENT UNDER 37 C.F.R. § 1.97(d)
WITH CERTIFICATION UNDER 37 C.F.R. § 1.97(e)(2)**

Dear Sir:

Pursuant to 37 C.F.R. § 1.56, § 1.97 and § 1.98, the documents listed on the accompanying PTO Form-1449 are called to the attention of the Examiner for the above patent application. Pursuant to 37 C.F.R. § 1.98(a)(2), which was amended on September 21, 2004, to eliminate the requirement for submitting a copy of each U.S. patent or U.S. patent application publication listed in an IDS, no copies of U.S. patents or U.S. patent applications are provided. Copies of any listed foreign patent documents, pending non-published U.S. patent applications, and non-patent literature are enclosed.

Citation of this document shall not be construed as:

1. an admission that the document is necessarily prior art with respect to the instant invention;
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3. an admission that the information cited herein is, or is considered to be, material to patentability as defined in § 1.56(b).

The undersigned hereby certifies in accordance with § 1.97(e)(2) that no item of information contained in this information disclosure statement was cited in a communication from a foreign patent office in a counterpart foreign application, and to the knowledge of the person signing the certification after making reasonable inquiry, no item of information contained in the information disclosure statement was known to any individual designated in § 1.56(c) more than three months prior to the filing of this information disclosure statement. This certification does not extend to any items of information cited herein which have previously been cited in this application.

Please charge the fee of \$180.00 for submission of an Information Disclosure Statement (plus any other fees which may be required) to Deposit Account No. 502306. This paper is being submitted in duplicate.

EXPRESS MAIL NUMBER:

EV 643139652 US

Respectfully submitted,



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U.S. Department of Commerce, Patent and Trademark Office				Atty Docket No.		Serial No.	
				SBL0004US		09/823,531	
INFORMATION DISCLOSURE STATEMENT BY APPLICANT				Applicants			
(Use several sheets if necessary)				Mingte Chen et al.			
				Filing Date		Group	
				March 31, 2001		2151	
U.S. Patent Documents							
*Examiner Initial		Document Number	Date	Name	Class	Subclass	Filing Date If Appropriate
	AA	5,915,011	June 22, 1999	Miloslavsky	379	219	
	AB	6,718,393 B1	April 6, 2004	Aditya	709	239	
	AC						
	AD						
	AE						
	AF						
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Patent Application Publication							
		Publication Number	Pub. Date	Name	Class	Subclass	Filing Date If Appropriate
	AM						
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OTHER ART (Including Author, Title, Date, Pertinent Pages, Etc.)							
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